



#LegalTech
#ODR
#NCSC

Online Dispute Resolution and Lessons Learned

Paul Embley, CIO and Technology Division Director, The National Center for State Courts

Danielle Hirsch, Principal Court Management Consultant, National Center for State Courts

Hon. Brendan McCullagh, Judge, West Valley City Justice Court, Utah

National Center for State Courts



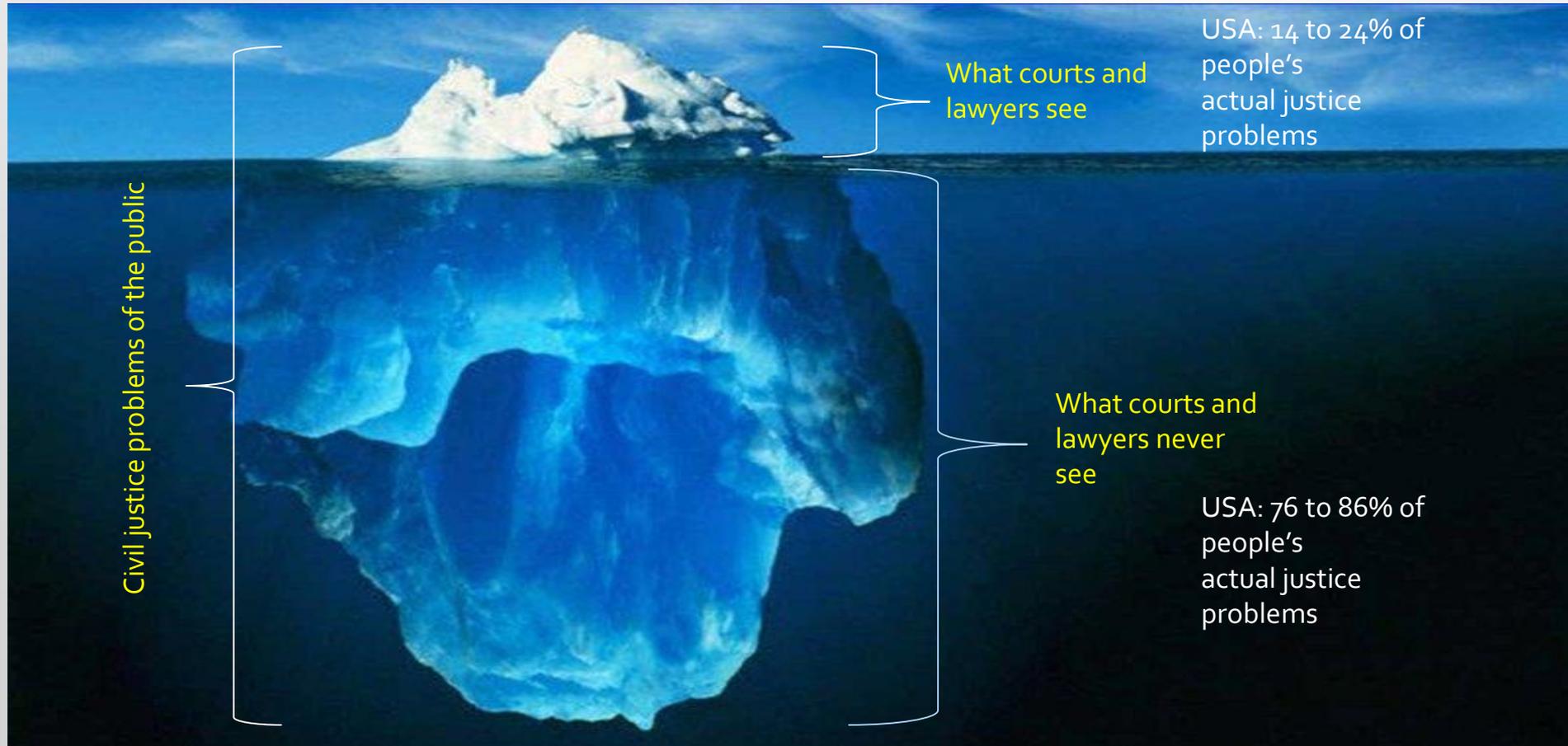
THE SUPREME COURT of OHIO **2020**
Dispute Resolution
Conference



“Poor people have access to the American courts in the same sense that the Christians had access to the lions when they were dragged into a Roman arena.”

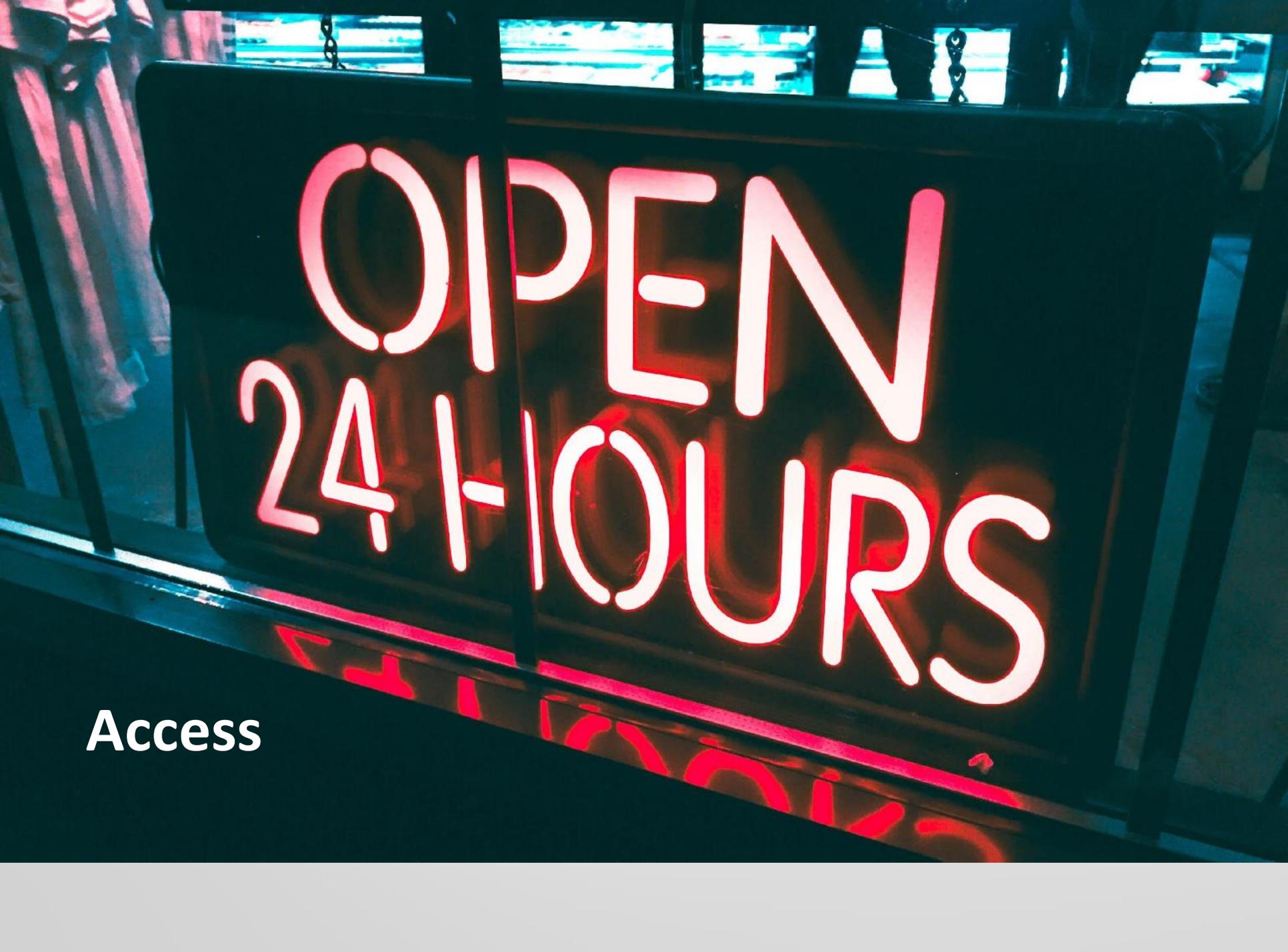
**Retired California Court of Appeals
Justice Earl Johnson, Jr.**

Most Civil Justice Problems Do Not Make It to the Justice System



The image shows the front facade of the United States Supreme Court Building. It features a grand portico with eight tall, fluted Corinthian columns supporting a heavy entablature. Above the columns is a large triangular pediment filled with intricate marble sculptures. The sky is bright blue with scattered white clouds. A person is standing on the steps to the left of the entrance for scale. The text "Opportunities for Courts" is centered over the middle of the image in a black, sans-serif font.

Opportunities for Courts



OPEN
24 HOURS

Access

The Virtual Courthouse: A Guide to Planning and Design

[Home](#) [Construction](#) [Considerations](#) [Trial Court Tech](#) [Disabilities](#) [Design Tools](#) [Security](#) [Space Planning](#) [The Courthouse](#)

[HOME](#) > [DISABILITIES](#)

Needs of Persons with Disabilities

Courthouses traditionally have been designed and built with an image of strength and dignity. Reverence for the law is often reflected in large columns, heavy doors, and grand staircases. These traditional reflections of strength can be barriers for people with a variety of physical disabilities:

- Sensory - partial or full impairment of their sight or hearing
- Manipulatory - difficulty using one or both hands or arms
- Locomotor - ambulatory (using a cane, brace, or walker) or in wheelchairs

The Americans with Disabilities Act (ADA) requires that people with disabilities be afforded equal access to government buildings and services. All courthouses must comply with the requirements of The Americans with Disabilities Act.

NEEDS OF PERSONS WITH DISABILITIES TOPICS

[Accessibility](#)

[Accessible Courtrooms](#)

[Adjacency and Circulation](#)

[Attorney Tables](#)

[Design and Image](#)

[Entrance to Courthouse](#)

[Environment](#)

Efficiency





Enforcement / Collection



Fairness

Customer Satisfaction



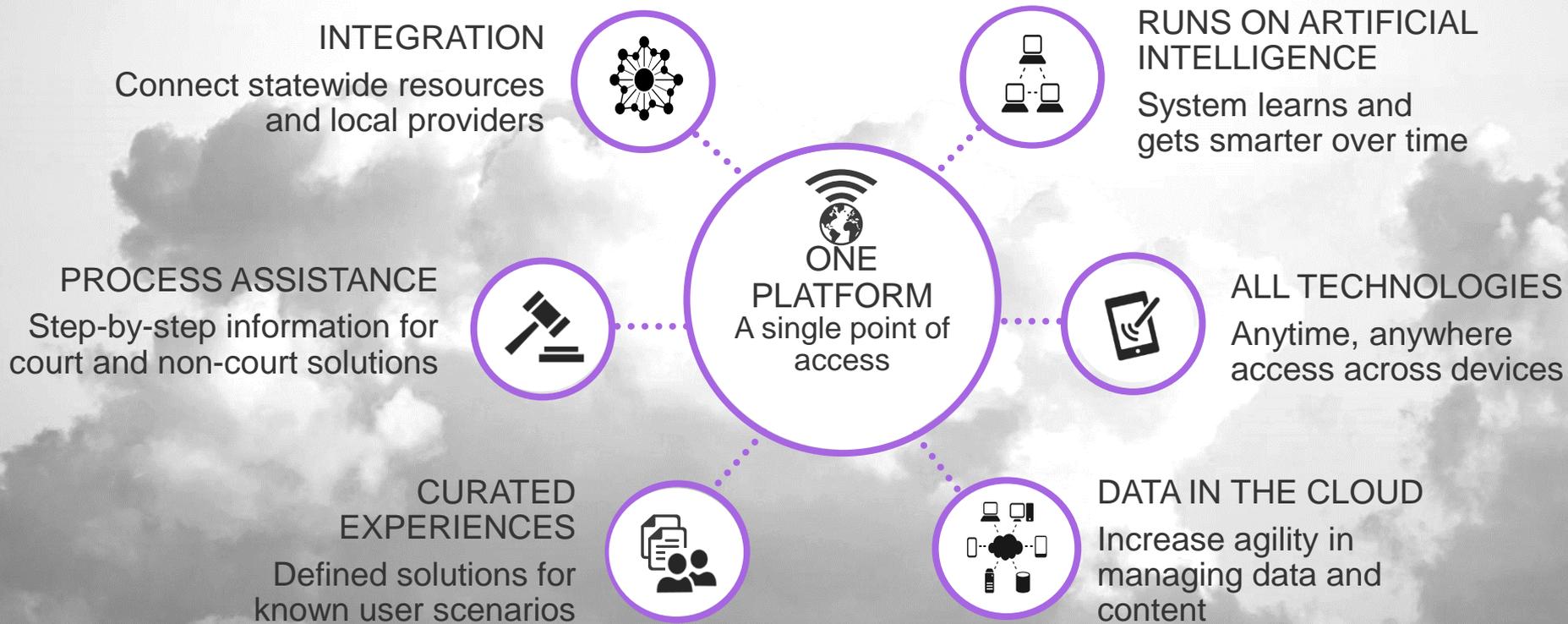
Legal Portals

This is ***not*** a website!!

States

- Alaska
- Hawaii
- Florida
- Ohio
- Michigan
- ...

Components



What makes this different?

- AI
- Natural language understanding
- Integration



SC0000226 - STACY, SPIDER vs. MCGOW. ▾

**SHANE MCGOWAN****STACY, SPIDER vs. MCGOWAN, SHANE****West Valley City Justice Court**

Initiation Date: 07-12-2018

ODR Number: SC0000226

Case Number: [188700441](#)

Original Claim: \$5,220.00

Last Document: [N/A](#)[View Affidavit](#)

A person experienced in small claims cases (a facilitator) will be available to assist the parties after you respond below. The information you provide now is not part of the court record.

My response to SPIDER STACY is

I want options to pay this claim. >

This claim is part of a bankruptcy. >

I don't owe this claim. >

I don't agree with the claim. >

I disagree with some parts of the claim. >

I agree with most of the claim, but I can't pay it. >

I'm not ready to respond to SPIDER STACY yet. >

I want to review [information for Small Claims defendants](#).



SC0000226 - STACY, SPIDER vs. MCGOW. ▾



SHANE MCGOWAN

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I want options to pay this claim. ▾

- I am willing to pay \$ to settle this claim.
- I am willing to pay at least \$ per month to settle this claim.
- I want to offer to settle this claim. Explain.

This claim is part of a bankruptcy. >

I don't owe this claim. >

I don't agree with the claim. >

I disagree with some parts of the claim. >

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I disagree with some parts of the claim. ▾

Explain

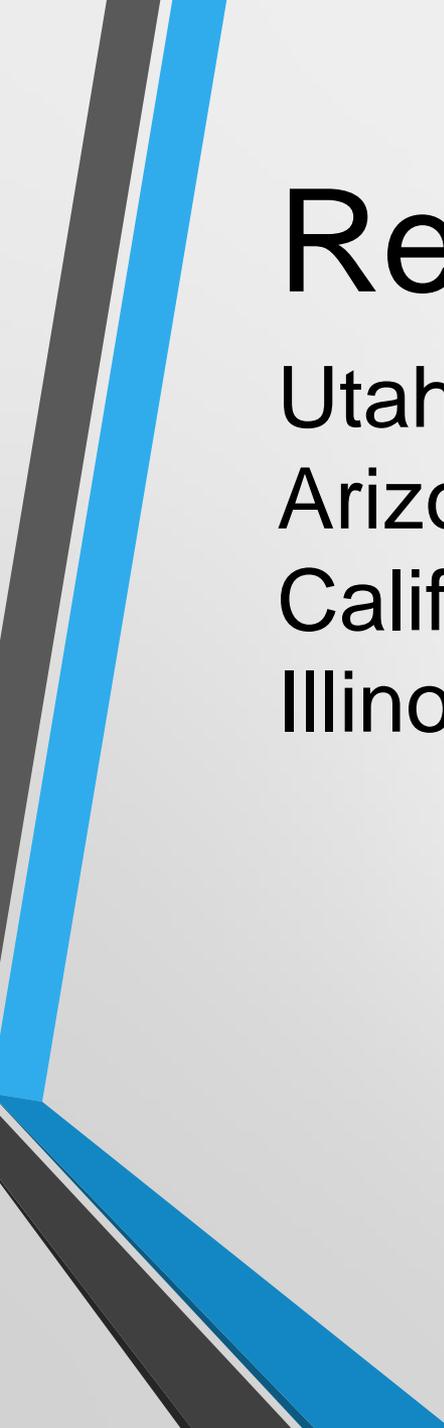
I agree I owe him some money but I disagree with this amount. He's charging interest and taking advantage of my good nature.

I agree with most of the claim, but I can't pay it. >

I'm not ready to respond to SPIDER STACY yet. >

I want to review [information for Small Claims defendants](#).

[Submit](#)



Regulatory Reform

Utah

Arizona

California

Illinois

ANY
QUESTIONS

?

Contact Information

Paul Embley

CIO and Technology Division Director, National Center for
State Courts

Email: pembley@ncsc.org

Contact Information

Danielle Hirsch

Principal Court Management Consultant, National Center
for State Courts

Email: dhirsch@ncsc.org

Contact Information

Hon. Brendan McCullagh

Judge, West Valley City Justice Court, Utah

Phone: 801-963-3590